I depend on Closed Captioning everyday for news and entertainment. At present, the captioning is pretty lousy but I can't understand much of the programs without it. The news is sometimes very upsetting without words. Can you imagine!?! The scene is someone being carried out of a building and you don't know if it is a loved-one or a plane has crashed and your loved-one's flight just

left. The hard of hearing people and deaf community need captioning for quality of life.